



# Hospitality in English: Intermediate Vocabulary

88 words

ENGLISH	TRANSCRIPTION
<b>suite</b>	[swi:t]
<b>standard room</b>	[ˈstændəd ru:m]
<b>deluxe</b>	[diˈlʌks]
<b>amenities</b>	[əˈmi:nɪtiz]
<b>room service</b>	[ru:m ˈsɜ:vɪs]
<b>minibar</b>	[ˈmɪnɪbɑː]
<b>laundry</b>	[ˈbɔ:ndri]
<b>dry cleaning</b>	[draɪ ˈkli:nɪŋ]
<b>luggage storage</b>	[ˈlʌɡɪdʒ ˈstɔ:rɪdʒ]
<b>deposit</b>	[diˈpɒzɪt]
<b>prepayment</b>	[ˌpri:ˈpeɪmənt]
<b>cancellation</b>	[ˌkænsəˈleɪʃn]
<b>refund</b>	[ˈri:fʌnd]
<b>non-refundable</b>	[ˌnɒn rɪˈfʌndəbl]
<b>refundable</b>	[rɪˈfʌndəbl]
<b>late check-in</b>	[leɪt ˈtʃek ɪn]
<b>early check-in</b>	[ˈɜ:li ˈtʃek ɪn]
<b>front desk</b>	[frʌnt desk]
<b>concierge</b>	[ˌkɒnsiˈeəʒ]
<b>bellhop</b>	[ˈbelhɒp]
<b>porter</b>	[ˈpɔ:tə]
<b>occupancy</b>	[ˈɒkjʊpənsɪ]
<b>availability</b>	[əˌveɪləˈbɪləti]
<b>rate</b>	[reɪt]

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rate plan	[reit plæn]
upgrade	[ˈʌpɡreɪd]
downgrade	[ˈdaʊnɡreɪd]
maintenance	[ˈmeɪntənəns]
request	[rɪˈkwest]
complaint	[kəmˈpleɪnt]
noise	[nɔɪz]
neighbor	[ˈneɪbə]
wake-up service	[ˈweɪk ʌp ˈsɜːvɪs]
extension	[ɪksˈtɛnʃn]
stay	[steɪ]
invoice	[ˈɪnvɔɪs]
receipt	[rɪˈsiːt]
signature	[ˈsɪɡnətʃə]
reservation number	[ˌrezəˈveɪʃn ˈnʌmbə]
confirmation	[ˌkɒnfəˈmeɪʃn]
overbooked	[ˌəʊvəˈbʊkt]
room change	[ru:m tʃeɪndʒ]
key card	[ki: kɑ:d]
lost key	[lɒst ki:]
breakfast included	[ˈbrekfəst ɪnˈkluːdɪd]
airport shuttle	[ˈeəpɔ:t ˈʃʌtl]
gym	[dʒɪm]
spa	[spa:]
pool	[pu:l]
parking	[ˈpɑ:kɪŋ]
pet-friendly	[pet ˈfrendli]

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<b>smoke-free</b>	[ˈsməʊk friː]
<b>late checkout fee</b>	[leɪt ˈtʃek aʊt fiː]
<b>extra charge</b>	[ˈɛkstrə tʃɑːdʒ]
<b>damages</b>	[ˈdæmɪdʒɪz]
<b>lost property</b>	[lɒst ˈprɒpəti]
<b>wake-up time</b>	[ˈweɪk ʌp taɪm]
<b>room inspection</b>	[ruːm ɪnˈspekʃn]
<b>housekeeping schedule</b>	[ˈhaʊskiːpɪŋ ˈʃedjuːl]
<b>quiet hours</b>	[ˈkwaɪət ˈaʊəz]
<b>check-in time</b>	[ˈtʃek ɪn taɪm]
<b>check-out time</b>	[ˈtʃek aʊt taɪm]
<b>passport</b>	[ˈpɑːspɔːt]
<b>payment method</b>	[ˈpeɪmənt ˈmeθəd]
<b>billing address</b>	[ˈbɪlɪŋ əˈdres]
<b>key deposit</b>	[kiː dɪˈpɒzɪt]
<b>linen</b>	[ˈlɪnɪn]
<b>bathrobe</b>	[ˈbɑːθrəʊb]
<b>slippers</b>	[ˈslɪpəz]
<b>toiletries</b>	[ˈtɔɪlətriːz]
<b>iron</b>	[ˈaɪən]
<b>ironing board</b>	[ˈaɪənɪŋ bɔːd]
<b>safe</b>	[seɪf]
<b>balcony</b>	[ˈbælkəni]
<b>sea view</b>	[siː vjuː]
<b>city view</b>	[ˈsɪti vjuː]
<b>noise complaint</b>	[nɔɪz kəmˈpleɪnt]
<b>maintenance issue</b>	[ˈmeɪntənəns ˈɪʃuː]

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<b>room key replacement</b>	[ru:m ki: rɪ'pleɪsmənt]
<b>room inspection</b>	[ru:m ɪn'spekʃn]
<b>quiet floor</b>	['kwaɪət flɔ:]
<b>family room</b>	['fæmɪli ru:m]
<b>connecting rooms</b>	[kə'nektɪŋ ru:mz]
<b>room upgrade</b>	[ru:m 'ʌpɡreɪd]
<b>hotel policy</b>	[həʊ'tel 'pɒlɪsi]
<b>smoking fee</b>	['sməʊkɪŋ fi:]
<b>late arrival</b>	[leɪt ə'raɪvəl]
<b>early departure</b>	['ɜ:li dɪ'pɑ:tʃə]

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